

Valid: as of 1 January 2025

Updated: 1 October 2024. Helsana reserves the right to modify the information contained herein.

List of hospitals with an excess

The following list is applicable to the following supplementary hospital insurance products:

- HOSPITAL PLUS/COMFORT
- HOSPITAL PLUS/COMFORT BONUS
- HOSPITAL PLUS/COMFORT CLASSICA

We do not have contractual arrangements with the listed hospitals regarding additional benefits and prices in their semi-private and private wards.

If your preferred hospital is listed, please make sure you contact us before your admission to hospital.

An excess of 30% therefore applies in these hospitals.

We will be happy to provide you with information on **0844 80 81 82**.

If an insured person receives inpatient treatment in one of these hospitals, a 30% excess will be applied to the billed accommodation and treatment costs and charged to the insured person. This also applies to services provided by the attending physicians.

The excess applies to additional benefits provided in the private and semi-private wards.

If supplementary hospital insurance was taken out with an annual deductible, this shall be deducted first and the excess shall be applied to the remaining invoice amount.

Canton	Name	Location	Semi-private	Private	Specialist area
BL	Vista Klinik AG	Binningen	X	X	all areas
GE	Hôpital de la Tour	Meyrin	X	X	all areas *
SZ	Vista Klinik Pfäffikon AG	Pfäffikon SZ	X	X	all areas
TG	Klinik Seeschau	Kreuzlingen	X	X	all areas
ZH	Uroviva Klinik	Bülach	X	X	all areas

* Only for stays with cantonal co-financing

Special note:

GE Hôpital de la Tour: as of 02 September 2024, there is neither a Helsana KVG contract hospital agreement nor any VVG rate agreement with the Hôpital de la Tour. Beyond the cantonal quota (i.e. without cantonal co-financing), in the case of inpatient stays Helsana will therefore not cover any benefits under KVG basic insurance (Helsana Insurance Company Ltd), or any benefits under supplementary insurance (Helsana Supplementary Insurances Ltd). This also applies to services provided by attending physicians.

Changes may be made over the course of the year. The right to make such changes remains expressly reserved.