

Would you like to register for myHelsana?

It is really easy. This is how you access your myHelsana account:

- 1 Go to myhelsana.ch/register.
- 2 Enter your personal details.
- 3 Enter your e-mail address and mobile number.
- 4 You will receive an mTan code by text message. Enter the code.
- 5 An e-mail will be sent to you. Simply click on the link it contains and set your personal password.
- 6 You will receive an activation letter by A post.



Activation letter with activation code will be sent by A post. Exception: if the insurance cover is due to commence in the future, e.g. 1 January of the following year, the activation code will not be sent until this date at the earliest.

- 7 Once you have received your activation letter, go to myhelsana.ch.
- 8 Register with your e-mail address and mobile number.
- 9 You will receive an mTan code by text message. Enter the code.
- 10 Enter the activation code included in your activation letter.