Helsana

As of 1 January 2024

Aids and Equipment

TOP supplementary healthcare insurance for special benefits (pursuant to the Additional Insurance Conditions – AIC – Art. 6, para. 2) OMNIA supplementary health insurance (pursuant to the Additional Insurance Conditions – AIC – Art. 6, para. 2) COMPLETA supplementary healthcare insurance for special benefits (pursuant to the Additional Insurance Conditions – AIC – Art. 7, para. 2)

Benefits under TOP/OMNIA – The total amount for all of the following benefits is 90% of the costs or max. CHF 1,000 per calendar year.

Benefits under COMPLETA – The total amount for all of the following benefits is 90% of the costs or max. CHF 1,500 per calendar year.

The benefits are provided for medically necessary aids and equipment that is appropriate for the damage to health suffered, improve restricted bodily functions and have been prescribed by a physician.

- 1. Aids and equipment for which benefits are provided under the Federal Insurance Contract Act (VVG) subsidiary to DI/OASI benefits: Submit the invoice with the respective DI/OASI decision and the medical prescription.
 - Magnifying glasses
 - Wigs for cancer patients
 - Speech aids following laryngeal surgery (medical aids for communicating with surroundings, known as communication devices, are not included)
 - Hearing aids

2. Miscellaneous aids and equipment:

- Ultraviolet light for babies (for treating neonatal jaundice)
- Birthing pool
- Lying supports (off-the-shelf products)
- Masai shoe / MBT shoe only for chronic Achilles tendinitis
- Customised shoe insoles (manufactured by an orthopaedist or shoemaker)
- (orthopaedic shoes and mass-produced shoe insoles, e.g. Viscoheel, are not included)
- Vaginal cones
- Anti-decubitus mattresses, anti-decubitus inserts and anti-decubitus cushions
- Silicone products for scar treatment (following approval from our medical examiner)
- Tinnitus masker (medically prescribed tinnitus has existed for six months and other treatments were unsuccessful)
- Occlusive lenses / therapeutic contact lenses (for protecting the cornea incl. replacement pair)
- Initial installation of Red Cross emergency call service an offer from the Swiss Red Cross only with COMPLETA

3. Self-treatment devices:

- Blood pressure monitors (purchased from a service provider recognised by us)

Please note:

The costs of operating, maintaining and repairing the aids and equipment are not covered under the above benefits.