

Our insurance products and benefits



2022/2023 edition

Helsana
Committed to life.

Travel insurance

WORLD

Your supplementary outpatient insurance if you frequently travel abroad.

helsana.ch/en/world

- ✓ **Costs covered for treatment abroad**
- ✓ **Payment of costs and organisation of return travel**
- ✓ **Can only be taken out in combination with basic insurance**

| | |
|------------------------------------|---|
| Emergency call centre | 24 hours a day, seven days a week: +41 58 340 16 11 |
| Worldwide cover | WORLD is valid in all countries. |
| Treatment costs | Full cost coverage for a maximum of twelve months for emergency treatments abroad (inpatient or outpatient) that exceed the cover provided by basic insurance |
| Travel for visitors | Costs covered for outward and return travel for up to two family members if the insured person has to be hospitalised abroad for more than seven days |
| Return travel | <p>100% of the costs for return travel, if the requirements are met.</p> <p>If you are required to return home earlier than planned due to one of the following events, you will receive the full cost of your return travel:</p> <ul style="list-style-type: none"> – A closely related person accompanying you on the trip has to be transported back to Switzerland due to illness or an accident. – A closely related person in Switzerland becomes seriously ill, is seriously injured or dies. – Your property at your place of residence is severely damaged as a result of theft, or because of fire, water or other natural hazards. <p>If you are a parent and need to be flown back to Switzerland, our emergency call centre will also organise and pay the costs of looking after your underage children who would be required to continue the journey or return home alone.</p> |
| Travel costs | <ul style="list-style-type: none"> – Up to CHF 500/insured person for expenses arising in connection with the interruption or extension of your trip due to emergency treatment – Up to CHF 10,000/person or CHF 20,000/family – As a proportion of the price of the travel arrangements for the unused part of the journey, if the journey has to be cut short due to an insured event – Up to CHF 500 for unforeseen expenses arising in connection with repatriation |
| Missing person search | Up to CHF 10,000/year for search and recovery costs |
| Transport, rescue and repatriation | You receive the total cost of transportation to the nearest suitable hospital and to your place of residence. |
| Important | Policyholders are accepted without a risk assessment. However, pre-existing medical conditions are generally not covered. Furthermore, no reimbursement is provided for the costs of treatment for medical conditions or accidents which had already arisen or were known before the commencement of the insurance cover or the date on which the travel was booked. |

We are there for you.

Helsana Group

0844 80 81 82

helsana.ch/en/contact

helsana.ch/locations

Awarded top marks.



COMPLETA from Helsana scored highest on scope of benefits. moneyland.ch is the independent comparison service for insurers and banks.



Insurance premium prices and benefits are subject to constant testing by the Vermögenszentrum. The Helsana supplementary insurance products **COMPLETA, TOP and SANA** have been given a rating of "above average".