

Our insurance products and benefits in detail



2022/2023 edition

Helsana
Committed to life.

Travel insurance

WORLD

Your supplementary outpatient insurance if you frequently travel abroad.

helsana.ch/en/world

- ✓ **Costs covered for treatment abroad**
- ✓ **Payment of costs and organisation of return travel**
- ✓ **Can only be taken out in combination with basic insurance**

Emergency call centre	24 hours a day, seven days a week: +41 58 340 16 11
Worldwide cover	WORLD is valid in all countries.
Treatment costs	Full cost coverage for a maximum of twelve months for emergency treatments abroad (inpatient or outpatient) that exceed the cover provided by basic insurance
Travel for visitors	Costs covered for outward and return travel for up to two family members if the insured person has to be hospitalised abroad for more than seven days
Return travel	<p>100% of the costs for return travel, if the requirements are met.</p> <p>If you are required to return home earlier than planned due to one of the following events, you will receive the full cost of your return travel:</p> <ul style="list-style-type: none">– A closely related person accompanying you on the trip has to be transported back to Switzerland due to illness or an accident.– A closely related person in Switzerland becomes seriously ill, is seriously injured or dies.– Your property at your place of residence is severely damaged as a result of theft, or because of fire, water or other natural hazards. <p>If you are a parent and need to be flown back to Switzerland, our emergency call centre will also organise and pay the costs of looking after your underage children who would be required to continue the journey or return home alone.</p>
Travel costs	<ul style="list-style-type: none">– Up to CHF 500/insured person for expenses arising in connection with the interruption or extension of your trip due to emergency treatment– Up to CHF 10,000/person or CHF 20,000/family– As a proportion of the price of the travel arrangements for the unused part of the journey, if the journey has to be cut short due to an insured event– Up to CHF 500 for unforeseen expenses arising in connection with repatriation
Missing person search	Up to CHF 10,000/year for search and recovery costs
Transport, rescue and repatriation	You receive the total cost of transportation to the nearest suitable hospital and to your place of residence.
Important	Policyholders are accepted without a risk assessment, but pre-existing conditions are generally not covered by the insurance; no benefits are provided for conditions or events which had already arisen or were known before the commencement of the insurance cover or the date on which the travel booking was made.

We are there for you.

Helsana Group
0844 80 81 82
helsana.ch/en/contact
helsana.ch/locations

Awarded top marks.



COMPLETA from Helsana scored highest on scope of benefits. moneyland.ch is the independent comparison service for insurers and banks.