



COMPLETA PLUS

An upgrade for your health

COMPLETA outpatient supplementary insurance closes major gaps in basic insurance cover. With COMPLETA PLUS, you can expand your COMPLETA insurance cover at an

affordable rate. You get extra cost contributions for health promotion, complementary medicine, spectacles, prevention and more.

Helsana
Committed to life.

All benefits at a glance

COMPLETA

Complementary medicine	<ul style="list-style-type: none"> – 75% of the costs for outpatient treatment – 100% of the costs, up to CHF 5,000 per year, for inpatient treatment
Spectacles, contact lenses and laser vision correction	90% of the costs, up to CHF 300 per year, for spectacle lenses and contact lenses
Correction of misaligned teeth	75% of the costs, up to CHF 10,000 per year (up to the age of 20)
Special forms of treatment	75% of the costs, up to CHF 4,500 per year
Non-contract medical practitioners	90% of the costs for outpatient treatment by non-contract medical practitioners (doctors not under contract)
Transportation and rescue	<ul style="list-style-type: none"> – 100% of costs abroad (searches for missing persons: CHF 20,000 per year) – CHF 100,000 per year in Switzerland
Health promotion	75% of costs up to CHF 200 per area and year where recognised service providers are used. (up to CHF 500 relating to pregnancy)
Prevention	90% of the costs, up to CHF 750 per year
Medicines	<ul style="list-style-type: none"> – 75% of the costs for medication for complementary medicine – 90% of the costs for medication for conventional medicine – medically prescribed medication not covered by statutory health insurance
Medical aids and equipment	90% of the costs, up to CHF 1,500 per year
Abroad: emergency treatment	100% of the costs that exceed the benefits covered by basic insurance
Abroad: planned treatments	90% of the costs, up to CHF 1,000 per year
Legal expenses cover in health matters and legal expenses cover abroad	Up to CHF 250,000 per legal case in Europe, CHF 50,000 outside Europe

COMPLETA PLUS*

In addition to COMPLETA

<ul style="list-style-type: none"> – 15% of the costs, up to CHF 500 per year, for outpatient treatment – 75% of the costs, up to CHF 500 per year, for other recognised therapists and for methods of treatment that are not covered by COMPLETA
<ul style="list-style-type: none"> – 90% of the costs, up to CHF 200 per year, for spectacle lenses and frames and contact lenses – 100% of the costs, up to CHF 500 per eye and per calendar year, for laser vision correction**
No additional benefits
Excess under COMPLETA
No additional benefits
100% of the costs, up to CHF 30,000 per search and recovery operation in Switzerland
<ul style="list-style-type: none"> – 75% of the costs, up to CHF 200 per year, for all areas combined – 75% of the costs, up to CHF 100 per year, for swimming classes for babies and for children (up to the age of five)
90% of the costs, up to CHF 500 per year
No additional benefits
No additional benefits
90% of the costs, up to CHF 1,000 per year
No additional benefits

The Additional Insurance Conditions (AIC) shall apply

* Can only be taken out in combination with COMPLETA and subject to a medical examination, start of insurance from 1 January 2024.

** waiting period of 12 months

Do you have any questions?

We are happy to help.

You can reach us at:

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