



Your hospital stay – first-class care, fully covered

A hospital stay is a significant life situation. This makes it all the more important that you feel comfortable and at ease. With supplementary hospital insurance, you enjoy benefits that go far beyond basic insurance: greater comfort, personal support and an unrestricted choice of doctor and hospital.

What do you care about most when it really matters?

With **HOSPITAL Private/Semi-Private** and **PRIMEO** supplementary hospital insurance, you can decide for yourself what type of hospital care you receive and what support your family receives.

You choose:

- how much space and peace you get
- who treats you and how personal your care is
- whether an accompanying person can stay with you in hospital
- how your children are cared for in challenging situations

Both situations are part of everyday hospital life,
but they are two completely different experiences.

It could look like this:

You're ill. Lying in hospital. Waiting. Listening to the beeping of other devices, footsteps in the corridor, voices behind a curtain. And you don't know: who's responsible for me today? When is somebody coming? What's next?

Or like this:

You're lying in a quiet room. The senior physician greets you personally and knows your medical history. The treatment is planned, everything is well organised. People take plenty of time to answer your questions. You feel at ease.

Customise your hospital stay to suit your needs



Expert second opinion

For more peace of mind when making decisions



Room comfort

Better relaxation thanks to more peace, privacy and comfort



Free choice of doctor*

Treatment by the senior medical team



Free choice of hospital in Switzerland**

Fast access to recognised hospitals and private clinics



Fast Track

Faster appointments with specialists



Accommodation for accompanying persons

Especially helpful for children and elderly people



Household help

Valuable support after a hospital stay



Balneotherapy and convalescent therapies

For optimal recovery



Nanny service and KidsCare

Professional childcare support

First-class outpatient care with PRIMEO

Some procedures don't require a hospital stay – but still require trust, quality and comfort.

With PRIMEO, you get:

- outpatient treatments by specialists of your choice
- shorter waiting times
- access to state-of-the-art partner clinics and outpatient clinics
- more peace and privacy – even if you don't need an overnight stay
- contributions towards medical innovations and prevention

Your health deserves more than the standard

A hospital stay often comes unexpectedly. This makes it all the more important that everything is right for you: the care, the environment, your gut feeling. With HOSPITAL and PRIMEO supplementary hospital insurance, you receive benefits that make all the difference.



Greater comfort



More trust



More peace of mind

Decide what's important to you when it really matters. We're here to support you.

Helsana Supplementary Insurances Ltd

0844 80 81 82

helsana.ch/en/contact

helsana.ch/hospital-semi-private

helsana.ch/hospital-private

helsana.ch/en/primeo

* From doctors and hospitals recognised by Helsana. You can find the list of hospitals without full cost coverage at helsana.ch/tariffnegotiations.

** Cantonal listed hospital, Helsana KVG contract hospital. You can find the list of PRIMEO partner clinics at helsana.ch/en/primeo