



Your personal customer care team

Team Vera Parayil

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Helsana

Invoice no. **12 345 678 901**

Antonia Bella Muster
Irgendeinestrasse 123
1000 Musterhausen

16 December 2017

Benefits statement



Scan App

Simply upload your invoice:
www.helsana.ch/en/scanapp



Explanatory video

Understand your benefit statement:
www.helsana.ch/benefits-statement

Antonia Bella Muster, insurance no. 12 345 678

Treatment on	Invoice from		Amount
21.11.2017	Dr Marco Polo	payable by us	90.00
24.11.2017 - 30.11.2017	Dr Francisco Pizarro	payable by you	263.50
Sub-total		payable by you	173.50

Claudia Muster, insurance no. 87 654 321

Treatment on	Invoice from		Amount
03.11.2017 - 21.11.2017	Dr Marco Polo	payable by us	153.00
Sub-total		payable by us	153.00

Bernard Bello Muster, insurance no. 123 456 789

Treatment on	Invoice from		Amount
27.11.2017	Dr Marco Polo	payable by us	101.25
Sub-total		payable by us	101.25

Total CHF	payable by us	80.75
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The sum of **CHF 80.75** will be credited to the following account within 7 days:
Zürcher Kantonalbank AG / CH12 3456 7890 9876 5432 1

Your co-payment under basic insurance following this benefit statement

Insuree	Year	Deductible	already paid	Excess	already paid
Antonia Bella Muster	2017	2'000.00	373.40	700.00	0.00

Until the individually selected annual deductible is reached, the customer bears the full healthcare costs. Once the annual deductible has been reached, the customer participates in costs incurred with an excess of 10%. The annual excess is capped at CHF 700.- for adults and CHF 350.- for children. You can find further information under www.helsana.ch/co-payment.

Helsana Insurance Company Ltd

Kundenservice, Postfach, 8081 Zürich, www.helsana.ch

Helsana Insurance Company Ltd may provide services on behalf of

Helsana Supplementary Insurances Ltd, Progrès Insurance Company Ltd and Helsana Accidents Ltd.

Detailed statement

Invoice no. 12 345 678 901

Antonia Bella Muster, insurance no. 12 345 678

Benefit statement no.	Your payment to	
55 555 555 555	Dr Marco Polo, Luzern	CHF 120.00

Treatment on	Invoice from	Invoice amount	Helsana co-payment	Your co-payment
21.11.2017	Dr Marco Polo			
	Complementary medical treatment, outpatient	120.00	90.00	30.00
	Total	120.00	90.00	30.00

Total CHF payable by us	90.00
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Complementary medical treatment, outpatient	SANA Supplementary Health Insurance 2017 / 75 %	90.00	
	Costs not covered		30.00

Benefit statement no.	Payment by Helsana to	
55 555 554 444	Dr Francisco Pizarro, Root	CHF 263.50

Treatment on	Invoice from	Invoice amount	Helsana co-payment	Your co-payment
24.11.2017 - 30.11.2017	Dr Francisco Pizarro			
	Medical treatment, outpatient	215.10	0.00	215.10
	Laboratory analysis	48.40	0.00	48.40
	Total	263.50	0.00	263.50

Total CHF payable by you	263.50
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Medical treatment, outpatient	Basic insurance 2017	
	Deductible 2017	215.10

Laboratory analysis	Basic insurance 2017	
	Deductible 2017	48.40

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Detailed statement

Invoice no. 12 345 678 901

Claudia Muster, insurance no. 87 654 321

Benefit statement no.	Your payment to
65 465 465 465	Dr Marco Polo, Luzern CHF 204.00

Treatment on	Invoice from	Invoice amount	Helsana co-payment	Your co-payment
03.11.2017 - 21.11.2017	Dr Marco Polo			
	Complementary medical treatment, outpatient	204.00	153.00	51.00
	Total	204.00	153.00	51.00

Total CHF payable by us

153.00

Complementary medical treatment, outpatient	SANA Supplementary Health Insurance 2017 / 75 %	153.00	
	Costs not covered		51.00

Detailed statement

Invoice no. 12 345 678 901

Bernard Bello Muster, insurance no. 123 456 789

Benefit statement no.	Your payment to
11 122 233 344	Dr Marco Polo, Luzern CHF 135.00

Treatment on	Invoice from	Invoice amount	Helsana co-payment	Your co-payment
27.11.2017	Dr Marco Polo			
	Complementary medical treatment, outpatient	135.00	101.25	33.75
	Total	135.00	101.25	33.75

Total CHF payable by us

101.25

Complementary medical treatment, outpatient	SANA Supplementary Health Insurance 2017 / 75 %	101.25	
	Costs not covered		33.75