

Information on anonymous customer surveys

This survey, the purpose of which is to continuously improve the services of the Helsana Group* (hereinafter «Helsana»), is conducted anonymously. This means that we cannot connect your survey answers to you and no personal data are generated, as we work with an anonymous survey link that is the same for all participants.

Further information about data protection can be found in the relevant privacy policies on our website helsana.ch/data-protection