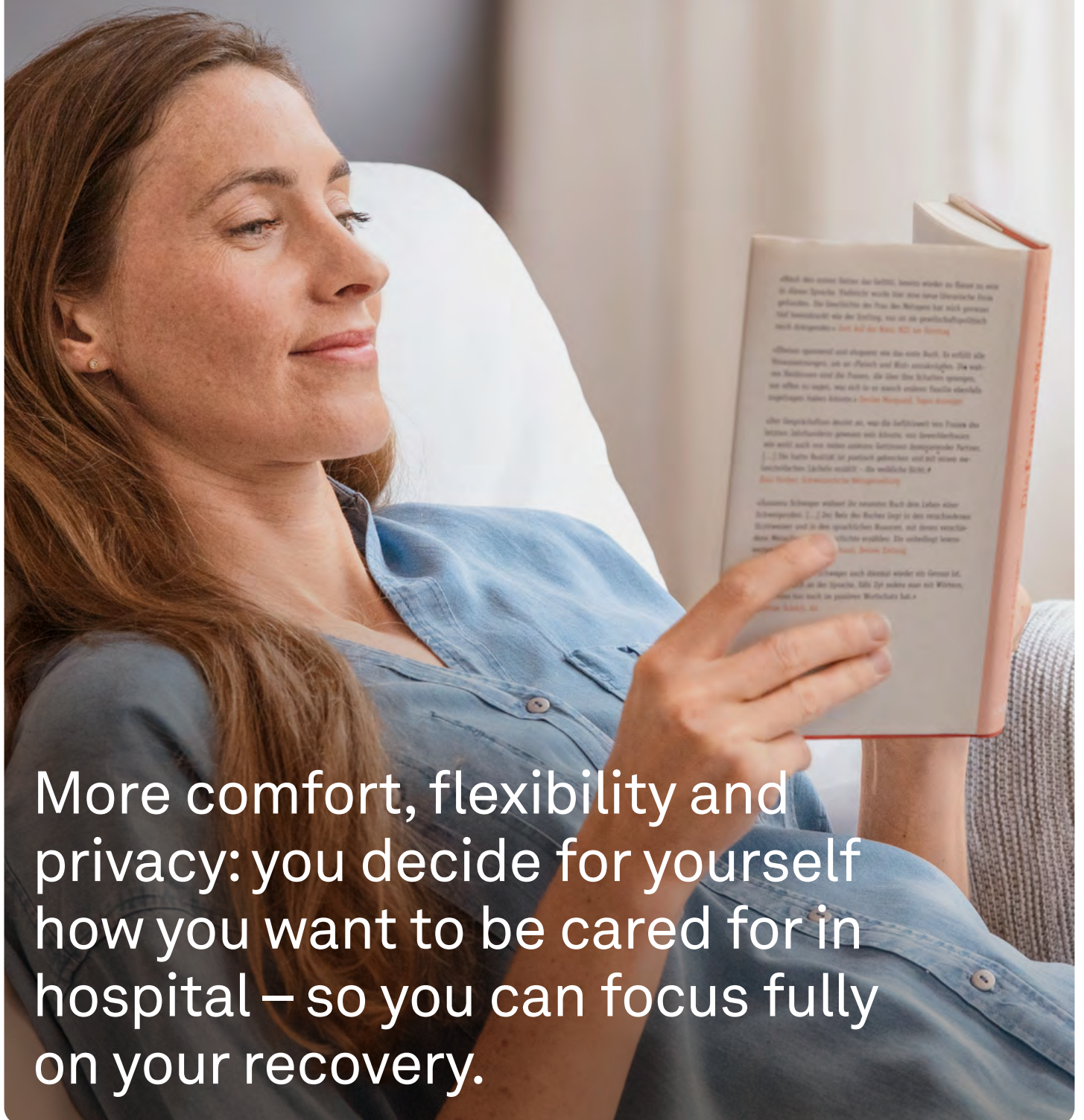


Hospital insurance



More comfort, flexibility and privacy: you decide for yourself how you want to be cared for in hospital – so you can focus fully on your recovery.

Supplementary insurance

Hospital	HOSPITAL ECO ¹	HOSPITAL FLEX ¹
	Inpatient hospital stays under general insurance: 100% of the costs including free choice of hospital² ➔ helsana.ch/en/hospitaleco	Inpatient hospital stays under flexible insurance: free choice of ward on a case-by-case basis³ ➔ helsana.ch/en/hospitalflex
	 Household help after your hospital stay	 Private, semi-private or general ward, anywhere in Switzerland³
Hospital stays in Switzerland	100% of the costs in a general ward anywhere in Switzerland ²	Free choice of hospital, ward and doctor anywhere in Switzerland, taking into account the co-payment selected³: Hospital Flex 1: • General ward: no co-payment • Semi-private ward: 35% (max. CHF 3,000/year) • Private ward: 50% (max. CHF 9,000/year) Hospital Flex 2: • General ward: no co-payment • Semi-private ward: 20% (max. CHF 2,000/year) • Private ward: 35% (max. CHF 4,000/year)
Room comfort	General ward, multi-bed room anywhere in Switzerland ²	Free choice of ward³: general, semi-private or private ward
Hospital stays abroad	CHF 500/day, for up to 60 days/year, or emergency and planned hospital stays ⁴	Hospital Flex 1: CHF 500/day, max. 60 days/year, for emergency or planned⁴ hospital stays Hospital Flex 2: CHF 1,000/day, max. 60 days/year, for emergency or planned⁴ hospital stays
Free choice of doctor		Free choice of hospital doctor ³ (only applies to stays in a semi-private or private ward)
Lump sum on birth (for outpatient deliveries)		Hospital Flex 1: CHF 500/birth Hospital Flex 2: CHF 1,000 per birth
Rooming-in stay for one accompanying person		Accommodation and meals in hospital for an accompanying person Hospital Flex 1: CHF 50/day, max. 15 days/year Hospital Flex 2: CHF 100/day, max. 15 days/year
Acute and transitional care	CHF 90/day, max. 14 days/year for boarding costs (accommodation and meals) during inpatient acute and transitional care in a home	Supplementary module Option: CHF 100/day, max. 14 days/year (if the FLEX supplementary module is included)
Balneotherapy and convalescent therapy	CHF 30/day, max. 30 days/year, for medically prescribed balneotherapy and convalescent therapies after surgery or illness	Option: CHF 100/day, max. 21 days/year (if the FLEX supplementary module is included)
Household help	CHF 30/day, max. 30 days/year	Option: CHF 50/day, max. 30 days/year (if the FLEX supplementary module is included)
Nanny service (childcare service) Insured person: parent	30 hours/year Parent(s) in hospital for an inpatient procedure: in consultation with our Emergency Call Centre, we will organise childcare by experienced staff seven days a week.	Option: 30 hours/year Parent(s) in hospital for an inpatient procedure: in consultation with our Emergency Call Centre, we will organise childcare by experienced staff seven days a week.
KidsCare (childcare) Insured person: child	30 hours/year Child ill/had an accident: once you have contacted our Emergency Call Centre, we will arrange for an experienced caregiver to look after the child at home.	

Discounts offered under hospital insurance

Family discount 5% for two people or more 10% for three people or more	Multi-year discount For new customers: 3% for three-year insurance policy	Hospital deductible Min. 15% discount with choice of hospital deductibles
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¹ Maternity: waiting period of 365 days from the start of insurance

² Cantonal listed hospital, Helsana KVG contract hospital.

³ • From doctors and hospitals recognised by Helsana. You can find the list of hospitals without full cost coverage at
➔ helsana.ch/tariffnegotiations.

• Please note that you will have to cover the costs charged by hospitals and doctors not recognised by Helsana.

⁴ Submit an application for payment of costs prior to the planned treatment

Hospital	HOSPITAL Semi-Private ¹	HOSPITAL Private ¹
	Inpatient hospital stays under semi-private insurance: two-bed room and free choice of doctor throughout Switzerland² ➔ helsana.ch/hospital-semi-private	Inpatient hospital stays under private insurance: your own room and free choice of doctor throughout Switzerland² ➔ helsana.ch/hospital-private
	 Stay in a semi-private ward (two-bed room)	 Stay in a private ward (single-bed room)
Hospital stays in Switzerland	Full cover for a semi-private ward anywhere in Switzerland ²	Full cover for a private ward anywhere in Switzerland ²
Room comfort	Semi-private ward , two-bed room anywhere in Switzerland ²	Private ward , one-bed room anywhere in Switzerland ²
Hospital stays abroad	CHF 1,500/day for emergency treatment CHF 1,500/day with cost approval for targeted treatments ³	Full cost coverage for emergency treatment Full cost coverage with cost approval for targeted treatments ³
Free choice of doctor	Free choice of hospital doctor ²	Free choice of hospital doctor ²
Lump sum on birth (for outpatient deliveries)	CHF 1,500	CHF 3,000
Rooming-in stay for one accompanying person	Accommodation and meals in hospital for an accompanying person CHF 100/day, max. 15 days/year	Accommodation and meals in hospital for an accompanying person CHF 200/day, max. 15 days/year
Acute and transitional care	CHF 120/day, max. 14 days/year, for boarding costs (accommodation and meals) during inpatient acute and transitional care in a home	CHF 240/day, max. 14 days/year, for boarding costs (accommodation and meals) during inpatient acute and transitional care in a home
Balneotherapy and convalescent therapy	CHF 100/day, max. 21 days/year, for medically prescribed balneotherapy and convalescent therapies after surgery or illness	CHF 200/day, max. 21 days/year, for medically prescribed balneotherapy and convalescent therapies after surgery or illness
Household help	CHF 100/day, max. 30 days/year	CHF 200/day, max. 30 days/year
Nanny service (childcare service) Insured person: parent	60 hours/year Parent(s) in hospital for an inpatient procedure: in consultation with our Emergency Call Centre, we will organise childcare by experienced staff seven days a week.	120 hours/year Parent(s) in hospital for an inpatient procedure: in consultation with our Emergency Call Centre, we will organise childcare by experienced staff seven days a week.
KidsCare (childcare) Insured person: child	60 hours/year Child ill/had an accident: Once you have contacted our Emergency Call Centre, we will arrange for an experienced caregiver to look after the child at home.	120 hours/year Child ill/had an accident: Once you have contacted our Emergency Call Centre, we will arrange for an experienced caregiver to look after the child at home.
Fast Track	Quick initial consultation with a specialist	Quick initial consultation with a specialist
Expert second opinion	A second medical opinion from respected experts in the case of serious illnesses or after an accident. Medical solutions precisely adapted to your personal requirements	A second medical opinion from respected experts in the case of serious illnesses or after an accident. Medical solutions precisely adapted to your personal requirements

Comprehensive cover
with PRIMEO

1 Maternity: waiting period of 365 days from the start of insurance

2 • From doctors and hospitals recognised by Helsana. You can find the list of hospitals without full cost coverage at
➔ helsana.ch/tariffnegotiations.

• Please note that you will have to cover the costs charged by hospitals and doctors not recognised by Helsana.

3 Submit an application for payment of costs prior to the planned treatment

We are here to help you.
Throughout your life. Helping you
stay healthy. So that you recover
quickly. Or can live a better life
when affected by illness.

We are happy to help.

Helsana Group

0844 80 81 82

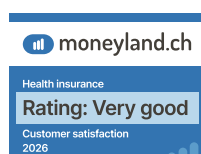
➔ helsana.ch/en/contact

Book an appointment online

➔ helsana.ch/consultation



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