Helsana

A great addition to the team: making inclusion a success in the workplace

Olivier Josi has been part of the Outpatient Benefits team in Worblaufen since 2021. After completing an internship as part of his commercial apprenticeship, he joined the company on a permanent basis. Today, he supports our customers with their enquiries in his role as a Customer Advisor.
Olivier's first contact with Helsana came through the Rossfeld Foundation, which supports people with physical disabilities in engaging with education and employment.

Finding solutions instead of seeing barriers

Olivier lives with congenital cerebral palsy and uses a wheelchair.
One way the company supported Olivier in his job was by installing automatic door openers to facilitate access to his workplace. Additionally, he was given a permanent workplace, as the flex-desk arrangement would require a disproportionate amount of effort for him. Flexibility is also the name of the game when it comes to structuring his work: Olivier's tasks and his working hours can be adapted to allow him to attend important therapy sessions and medical appointments.

Inclusion is created in everyday life

One thing, above all else, is important to Olivier: straightforward, natural interactions, without any prejudice. This attitude also shapes his team's day-to-day existence, whether when working side by side in the office or having lunch together.

Diversity as a strength

For his Team Leader Mathias Plüss, it is clear that the commitment to inclusion is paying off: "*Olivier is a great addition to our team. We appreciate his positive attitude and can't imagine being without him.*"
Olivier's career at Helsana shows the potential that arises when people are given the same opportunities, regardless of their individual circumstances. We firmly believe that diversity, different perspectives and respectful interaction make teams stronger, both personally and professionally.